

Quality Start Riverside County Provider Introduction and Orientation Video Script

We're so glad you're interested in Quality Start Riverside County.

In this video, you'll learn about:

- Quality Start Riverside County and our county-wide quality rating and improvement system, also known as QRIS
- How we help children, 0 through 5 years of age, and families in Riverside County
- How our work benefits parents, the community, and educators like you
- How you can become a member of our educator community

Let's get started.

Quality Start Riverside County is lead by First 5 Riverside and Riverside County Office of Education.

We want every child in Riverside County to have access to high quality early learning environments that build the foundation for success in school and lifelong learning.


We work to build an integrated and sustainable approach to strengthening and supporting the quality of early learning environments in Riverside County.

We REALLY value high quality early learning!

What children experience and learn during their first five years makes a lasting impact on their performance in school and for the rest of their lives.

Thanks to recent studies about children and brain development, more and more people around the country are realizing something that you've known all along: the critical value of early care and education.

High quality early learning programs:

- Improve children's development
 - Improve health, social-emotional, and cognitive outcomes
 - Enhance school readiness, and
 - Help close the school-readiness gap
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All of this starts with educators like you. Quality Start Riverside County is here to promote and support our community to achieve these outcomes for children.

Quality Start Riverside County is part of a national system named the Quality Rating Improvement System, or QRIS.

With QRIS as a framework, Quality Start Riverside County uses tools and resources to help improve the quality of early learning programs.

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Including:

- Consistent quality standards
- A process for supporting quality improvement
- A provision for incentives and supports
- A process for monitoring and rating standards
- Information to parents and the public about program quality

QRIS standards help you learn the ways you are providing high quality care, and the ways you can improve your program even more.


All of the QRIS standards are captured in a web-based database system called iPinwheel. It serves as the QRIS management system, and stores child and educator information. You will have free access to iPinwheel.

When you enroll in Quality Start Riverside County:

- Your participation in the program begins by meeting with a Quality Start Riverside County Coach. Your coach will help you access quality improvement resources, support you in the iPinwheel database system, and answer any questions you may have about Quality Start.
- Within 6 to 9 months, you'll be scheduled for assessment visits so your program gets a baseline evaluation or rating of its quality

After about 9 months, you will receive your quality rating and use the results from your assessment to create a quality improvement plan with support from your coach

Assessments are based on a set of national standards and look at:

- How effectively teachers provide opportunities for children to grow and develop
 - How safe, inviting, and intellectually stimulating the program environment is
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- How effectively teachers are trained, prepared, and supported to care for young children

Don't be alarmed by the term "assessment". Your assessment visit is NOT a test. It's a way for you to see how your program is doing—so you can get an accurate picture of what you're doing well and what you can continue to improve.

Here's how assessment works:

- First, you will be contacted by an assessor, who will inform you of the assessment process
- Second, one or two assessors will come to visit your program and quietly observe your program while taking notes
- Then, reports will be uploaded into iPinwheel for you to review

Finally, the assessment notes will help you develop personalized goal for quality improvement.

After your assessment, you will be assigned one of the following ratings.

No matter what rating you receive, you are still providing excellent care, above and beyond what is required by licensing standards.

Your commitment to improving the quality of your program and move up the rating levels puts you in the inner circle of quality child care providers: The Quality Start Riverside County educator community.


On our website, parents use Quality Start ratings to find and enroll their children in high quality early care and education programs like yours.

Although assessments and ratings might sound like a lot of work, as a Quality Start participating provider, you have 3 invaluable support systems:

Quality Start coaches to guide you throughout the quality improvement journey and provide personalized, responsive mentorship.

A community of like-minded educators and a professional learning network with whom you can collaborate and celebrate accomplishments.

Access to free trainings and professional development opportunities will help you become an expert educator. You can find these opportunities on the Consortium for Early Learning Services website.



Quality Start Riverside County educators are also recognized for their hard work and commitment.

Quality Start Riverside County offers its educators:

- Participation as a provider for the First 5 Riverside Hybrid Alternative Payment Program through Riverside County Office of Education
- Classroom supplies and resource materials
- Monetary incentives and awards and educator stipends

Enrolling in Quality Start Riverside County is free as are its support, training, and recognition for participating programs.

The only requirement is your commitment to actively engaging in this journey of professional growth and offering lasting impacts for the children and families you work with.

Quality Start Riverside County is your partner to take your program to the next level.

Joining Quality Start is easy and open to any licensed early child care program in Riverside County.

First, you must watch this video. Well done - you're already on your way!

After that, you will register your interest or fill out the agreements to participate in the quality improvement process.


Once you submit your application, you will receive an email from iPinwheel support, follow the link within the email to complete information to become a provider.

Next, Quality Start staff will give you information about the Riverside Hybrid Alternative Payment (RHAP) Program.

There you have it! Your introduction to Quality Start Riverside County:

- A community effort to improve the quality of early care and education for Riverside County's children ages 0 through 5
- Invested in educators like you. We provide free support, training, and recognition for educators because you deserve it
- Part of a national system, which uses quality ratings to define and increase program quality so that all children receive high quality early care and education

Join today by completing and submitting your application.





Thank you for your interest in Quality Start Riverside County. We look forward to working with you soon!

